

9 February 2024

This letter is to inform you of some exciting and important changes at Hussey & Hussey.

### **Staff movements**

After 31 years in the family business, Pamela is moving to Queensland and taking a well earned break from the profession. To help facilitate this and ensure the continued delivery of excellent accounting services at Hussey & Hussey, Pamela has made arrangements to hand over client management to Charlotte Wang CPA and operational management to Stephen Caie CPA.

Pamela will be working until May 2024 and is currently allocating her clients to the most appropriate and skilled accountant, with Charlotte's support. Charlotte Wang has been with Hussey & Hussey for over 13 years and is here to assist you in every way possible as senior accountant and Client Manager. Stephen Caie CPA has taken over the operational management of the Practice. Stephen is a CPA with extensive experience in Accounting, Business Services & Management Consulting. Appointments currently booked with Pamela after May will be transferred to another qualified accountant and a text message confirming the name of your accountant will be sent to you before your appointment.

### **Additional Services**

In addition to our existing team, Hussey & Hussey are excited to announce that our client services have expanded to now include financial planning (Brigitta Hembrow-Gersey CFP), self-managed superannuation fund administration (Paul Clark CPA and Robert Hembrow CA), bookkeeping (Tricia Carson) and mortgage broking services (Jayden Gorton). Please make an appointment via our website if you would like to discuss these services.

### **Office Relocation & Website**

Another exciting change for 2024 is the impending move to new office premises in Challis Street, Dickson, in the new DKSN precinct – details of the move and launch to follow in early '24. Our website will contain all the information you need to keep up to date with our location, services and team members.

### **Xero Software Solutions**

We will also be moving our practice management system to the Xero cloud solution – you will notice some excellent technology improvements with the way we interact with you and with the ATO.

Please do not hesitate to contact any of our team for further information or questions.

On a personal note, Pamela would like to express her sincere appreciation and gratitude to all of her clients and wonderful staff members that she has had the privilege to work for and with over the past 31 years.

Warmest regards,

Pamela, Stephen, Charlotte, Shelley, Thi, Laura, PK, Paul, Robert, Lakshitha, Brigitta, Tricia & Jayden.